

We are Menheniot

What do you need? How can you help?

menheniotparishcouncil.org.uk | 01579-342437

Medicine & Doctors

26 May 2020

If Menheniot residents need assistance in collecting scripts from their home or having medicine delivered, please call 01579-342437 seven days a week.

Rosedean Surgery | 01579-343133

IMPORTANT NEWS FROM ROSEDEAN SURGERY From Tuesday 26 May is a requirement for ALL patients entering the practice to wear a face covering of some sort. If you do not have one the practice will provide one. Thank you for your assistance in helping to prevent the spread of the virus

You can view our services and see when we are open on our website:

www.rosedeansurgery.co.uk You can message the surgery via the website and get latest information from their Facebook page.

Please do not visit the surgery in person unless you have an appointment.

We now also offer video consultations via the LIVI GP service. Simply download LIVI from the App store (iPhone) or Google Play (Android) and sign up. You can get medical advice, prescriptions and referrals by video with appointments available on the same day, even at weekends, without the need to leave your home during times of shielding and self-isolating.

If a volunteer could bring in the repeat prescription slip from Menheniot on the resident's behalf they just need to pop it through the black front door letter box which faces Dean Street. They do not need to come into the Practice itself. Otherwise if you give me the patient's name we will contact them direct.

You can also register and order your repeat medication through the website. We will arrange delivery if you do not have someone who can collect medication on your behalf.

It was not our decision to stop taking repeat prescription requests over the telephone but a NHS England directive.

Oaktree Surgery | 01579-324252

You can view our services and see when we are open on our website:

www.theoaktreesurgery.co.uk You can message the surgery via the website and get latest information from their Facebook page.

Please do not visit the surgery in person unless you have an appointment
You can still speak with a doctor on the telephone. In an emergency, call 999.

If you need a repeat prescription and have transport, post your request through the letterbox of our front entrance. You can register and order your repeat medication through the website.

Quay Lane Surgery | 01503 230088

IMPORTANT NEWS FROM QUAY LANE SURGERY 'I can confirm that that patients need to wear a face covering when they enter a GP surgery whether it is for an appointment or to collect medication. This includes Quay Lane Surgery and Dowlerry branch Surgery.

Unfortunately due to PPE shortages we are unable to provide surgical masks for patients to wear into the building. We are receiving donations of masks for patients to be offered if they do not have a face covering and would welcome further supplies for those that don't have anything. A face covering could be a mask, scarf or anything that can cover their nose and mouth.'

You can view our services and see when we are open on our website:
www.quaylanesurgery.co.uk Email quaylane.surgery@nhs.net. Latest information from their Facebook page.

Please do not visit the surgery in person unless you have an appointment
You can still speak with a doctor on the telephone. In an emergency, call 999.

If you need a repeat prescription you can email or post your request through the letterbox of our front entrance. Prescriptions cannot be ordered over the telephone.

Quay Lane Surgery have now set up a Home Delivery Prescription Service for our high risk, vulnerable dispensing patients which will be available throughout the COVID pandemic. Claire Croft, our Patient Group Chair, has recruited a large group of volunteers to help with deliveries to patients and has already successfully performed over 60 deliveries.

The service is aimed at patients who are 'shielding' or are highly vulnerable and have no-one else who can collect their medicines on their behalf (e.g. family member/carer or friend). Patients should contact the surgery reception team if they wish to sign up to the service.

Non-dispensing patients who need help in this way should contact their usual or nominated pharmacy.

The surgery team can also refer patients who need help with shopping and other essential supplies, befriending services or hospital transport through the NHS Volunteer Responders Service; or patients can self-refer to Volunteer Cornwall for

help and assistance by telephoning 01872 266988 or via E-Mail:
requestforhelp@volunteercornwall.org.uk

In an emergency, call 999 or NHS 111 for advice